

# ResortPing Terms of Service

**Last Updated:** May 2026

Welcome to ResortPing. These Terms of Service ("Terms") govern your access to and use of the ResortPing website, services, alerts, notifications, and related features (collectively, the "Service"). By accessing or using ResortPing, you agree to be bound by these Terms.

If you do not agree to these Terms, please do not use the Service.

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## 1. Description of Service

ResortPing is an independent hotel rate monitoring and notification service. ResortPing monitors publicly available hotel pricing information and provides alerts when pricing changes occur for selected travel dates.

ResortPing does not:

- sell hotel reservations
- process hotel bookings
- guarantee room availability
- guarantee pricing accuracy
- guarantee rate availability
- act as a travel agency
- act as a booking provider
- provide travel planning services

Users are solely responsible for independently verifying pricing, availability, reservation terms, and booking details directly with the applicable hotel or booking provider.

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## 2. No Affiliation Disclaimer

ResortPing is an independent service and is not affiliated with, endorsed by, sponsored by, or associated with Universal Orlando Resort, Loews Hotels, Universal Destinations & Experiences, or any related companies or affiliates.

All trademarks, hotel names, logos, and brand names are the property of their respective owners and are used solely for identification purposes.

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### 3. Eligibility

By using the Service, you represent that:

- you are at least 18 years old
  - you have the legal capacity to enter into these Terms
  - all information you provide is accurate and truthful
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### 4. User Responsibilities

You agree to:

- provide accurate information when using the Service
- maintain the security of your own devices and email accounts
- independently verify hotel pricing and availability before booking
- use the Service only for lawful purposes

You agree not to:

- misuse the Service
  - attempt to interfere with or disrupt the Service
  - scrape, copy, reproduce, or resell the Service or its data
  - use automated systems to abuse the Service
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### 5. Pricing and Payments

Certain features of the Service may require payment.

All payments are processed securely through third-party payment processors, including Stripe. ResortPing does not store payment card information.

Pricing may vary based on travel dates, monitoring duration, or other factors determined by ResortPing.

Unless otherwise stated:

- all purchases are final
- payments are non-refundable once monitoring has begun

ResortPing reserves the right to modify pricing at any time.

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## 6. Alert Accuracy and Availability

ResortPing attempts to monitor publicly available hotel pricing information as accurately as possible. However, ResortPing does not guarantee:

- alert delivery timing
- pricing accuracy
- uninterrupted service
- continuous monitoring availability
- availability of specific hotel rates
- availability of annual passholder or promotional rates

Hotel pricing and availability may change at any time without notice.

Users acknowledge that pricing may change before a reservation is completed.

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## 7. Service Interruptions

The Service may occasionally experience interruptions, delays, maintenance, or technical failures.

ResortPing is not responsible for:

- missed alerts
  - delayed alerts
  - technical outages
  - third-party service interruptions
  - email delivery failures
  - pricing changes occurring between checks
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## 8. Limitation of Liability

To the fullest extent permitted by law, ResortPing and its owners, operators, affiliates, employees, contractors, and partners shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to:

- use of the Service
- inability to use the Service
- pricing inaccuracies
- booking issues
- hotel availability
- travel disruptions
- missed savings opportunities

- technical interruptions

Your use of the Service is at your own risk.

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## 9. Indemnification

You agree to defend, indemnify, and hold harmless ResortPing and its affiliates, owners, employees, and contractors from and against any claims, liabilities, damages, losses, or expenses arising from:

- your use of the Service
  - your violation of these Terms
  - your misuse of the Service
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## 10. Intellectual Property

The ResortPing website, branding, content, software, design elements, and related materials are protected by applicable intellectual property laws.

You may not copy, reproduce, distribute, modify, or create derivative works without prior written permission.

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## 11. Privacy

Your use of the Service is also governed by the ResortPing Privacy Policy.

By using the Service, you consent to the collection and use of information as described in the Privacy Policy.

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## 12. Termination

ResortPing reserves the right to suspend or terminate access to the Service at any time, with or without notice, for conduct that violates these Terms or is otherwise harmful to the Service or its users.

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## 13. Modifications to Terms

ResortPing may update or modify these Terms at any time.

Updated Terms will be posted on this page with a revised effective date.

Continued use of the Service after changes are posted constitutes acceptance of the revised Terms.

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## **14. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the State of Florida, without regard to conflict of law principles.

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## **15. Contact Information**

If you have questions regarding these Terms, please contact:

support@resortping.com

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## **16. Acknowledgement**

By using ResortPing, you acknowledge that you have read, understood, and agreed to these Terms of Service.