

# ResortPing Privacy Policy

**Last Updated:** May 2026

ResortPing ("ResortPing," "we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect information when you access or use the ResortPing website, alerts, notifications, and related services (collectively, the "Service").

By using ResortPing, you agree to the practices described in this Privacy Policy.

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## 1. Information We Collect

We may collect the following types of information when you use the Service:

### Information You Provide

When using ResortPing, you may voluntarily provide:

- email address
- hotel preferences
- travel dates
- pricing thresholds
- payment information processed through third-party providers
- customer support communications

### Automatically Collected Information

We may automatically collect certain technical information, including:

- IP address
- browser type
- device information
- operating system
- pages visited
- referral URLs
- approximate geographic region
- interaction and usage data

## Cookies and Tracking Technologies

We may use cookies and similar technologies to:

- improve website performance
- remember user preferences
- analyze website traffic
- improve user experience

You may disable cookies through your browser settings, although some features of the Service may not function properly.

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## 2. How We Use Information

We may use collected information to:

- provide hotel pricing alerts
  - operate and improve the Service
  - process payments
  - communicate with users
  - send monitoring alerts and updates
  - respond to support requests
  - detect fraud, abuse, or technical issues
  - maintain security and functionality
  - analyze usage trends and performance
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## 3. Payment Processing

Payments made through ResortPing are processed securely through third-party payment providers, including Stripe.

ResortPing does not store full payment card information on our servers.

Please review Stripe's privacy practices for additional information regarding payment processing.

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## 4. Sharing of Information

We do not sell your personal information.

We may share information with trusted third-party service providers that help operate the Service, including:

- payment processors
- hosting providers
- email delivery providers
- automation and infrastructure providers
- analytics providers

These providers may access information only as necessary to perform services on our behalf.

We may also disclose information:

- when required by law
- to protect legal rights
- to prevent fraud or abuse
- during a business transfer, merger, or acquisition

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## 5. Data Retention

We retain information for as long as reasonably necessary to:

- provide the Service
- maintain operational records
- comply with legal obligations
- resolve disputes
- enforce agreements

We may delete or anonymize data when it is no longer required.

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## 6. Data Security

We implement reasonable administrative, technical, and organizational safeguards designed to protect your information.

However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

Users provide information at their own risk.

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## 7. Third-Party Services and Links

ResortPing may contain links to third-party websites or services, including hotel booking websites and payment providers.

We are not responsible for the privacy practices or content of third-party services.

Users should review the privacy policies of those third parties before providing information.

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## 8. Email Communications

By using ResortPing, you may receive:

- hotel pricing alerts
- account or monitoring notifications
- operational updates
- customer support communications

You may unsubscribe from non-essential communications using the unsubscribe link provided in applicable emails.

Certain service-related communications may still be sent as necessary to operate the Service.

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## 9. Children's Privacy

ResortPing is not intended for individuals under the age of 18.

We do not knowingly collect personal information from children.

If we become aware that information has been collected from a child, we may delete such information.

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## 10. Your Rights

Depending on your jurisdiction, you may have rights regarding your personal information, including the right to:

- request access to your information
- request correction of inaccurate information
- request deletion of information
- object to certain processing activities

- withdraw consent where applicable

To exercise these rights, contact:

support@resortping.com

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## 11. California Privacy Rights

If applicable under California law, California residents may have additional rights regarding access to and deletion of personal information.

ResortPing does not sell personal information.

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## 12. International Users

If you access the Service from outside the United States, you understand that information may be transferred to and processed in the United States.

By using the Service, you consent to such transfers.

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## 13. Changes to This Privacy Policy

We may update or modify this Privacy Policy at any time.

Updated versions will be posted on this page with a revised effective date.

Continued use of the Service after updates are posted constitutes acceptance of the revised Privacy Policy.

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## 14. Contact Information

If you have questions regarding this Privacy Policy or your information, please contact:

support@resortping.com

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## **15. Acknowledgement**

By using ResortPing, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.